

## ORCHARD HOUSE SURGERY - Results from The NHS Friends & Family Test - October 2016

**We asked you:** How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	4	100%
Unlikely/Extremely unlikely	0	0%
Neither likely, unlikely or don't know	0	0%

### You also said:

Always treated very well on every occasion. Everyone very friendly and never have problems getting appointments.

The appointment system works extremely well. On all occasions so far we get to speak and (if necessary) see a doctor on the same day as calling.

Friendly staff - feel welcome and safe.





