

**ORCHARD HOUSE SURGERY -
Results from The NHS Friends & Family Test - November 2016**

We asked you: How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	5	83%
Unlikely/Extremely unlikely	0	0%
Neither likely, unlikely or don't know	1	17%

You also said:

Good practice and always ready to help.

I can always get an appointment on the day I ring. This is the only surgery that I know who does this. Staff are friendly and professional.

I've always been very nicely treated, usually on the same day. Normally very punctual as well.

