

**ORCHARD HOUSE SURGERY -  
Results from The NHS Friends & Family Test - March 2018**

**We asked you:** How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	7	88%
Unlikely/Extremely unlikely	1	12%
Neither likely, unlikely or don't know	0	0%

**You also said:**

Excellent triage service, excellent care. Can't praise you all highly enough, & I've been with the practice nearly 40 years.

Your receptionists are so helpful - give access in the most kindest and most efficient possible way. The doctors listen too.....!

Prompt, attentive, friendly. I particularly like the triage system.





