

## ORCHARD HOUSE SURGERY - Results from The NHS Friends & Family Test - June 2018

**We asked you:** How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	3	100%
Unlikely/Extremely unlikely	0	0%
Neither likely, unlikely or don't know	0	0%

### You also said:

Very friendly and responsive.

Your reception staff are polite and efficient booking an appointment or receiving advice is straightforward

Superb service! Rang at 16.55 receptionist helpful; spoke with duty doctor at 17.00; appointment at 17.30. Very thorough and excellent consultation. 5 star treatment - thank you.

