

**ORCHARD HOUSE SURGERY -
Results from The NHS Friends & Family Test - June 2016**

We asked you: How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	15	100%
Unlikely/Extremely unlikely	0	0%
Neither likely, unlikely or don't know	0	0%

You also said:

Rapid response, excellent care and sensitivity. Everyone has time and patience to listen. The skills, knowledge and understanding are second to none.

Fortunately I have not had to visit the practice very often except to renew prescriptions. The doctors ALWAYS ring back, The receptionists are really efficient and friendly.

This place is honest, reliable and caring.

