

ORCHARD HOUSE SURGERY - Results from The NHS Friends & Family Test - January 2017

We asked you: How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	8	88%
Unlikely/Extremely unlikely	1	12%
Neither likely, unlikely or don't know	0	0%

You also said:

EVERY member of the staff are friendly, approachable and knowledgeable.

Absolutely brilliant practice. On the few occasions I have needed to see or talk to a GP I have always had a prompt response. Pharmacy great too.

Very efficient caring, listening and methodical treatment. Really like the phoneback system. The very quick appointment the same day if necessary. Dr Lomas has been particularly helpful.

