

**ORCHARD HOUSE SURGERY -  
Results from The NHS Friends & Family Test - April 2018**

**We asked you:** How likely are you to recommend our service to friends and family if they needed similar care or treatment?

		Recommended
Extremely likely/Likely	9	100%
Unlikely/Extremely unlikely	0	0%
Neither likely, unlikely or don't know	0	0%

**You also said:**

You are a super practice. Always kind, ready to listen and supportive. Thank you!

I have excellent mental health care plus physical care by all the staff including reception and nurses.

I love the new appointment system it really works! I always manage to get appointments on the rare occasion I need one. Staff are always helpful.

